

School Instruments

Lessons:

Terms & Conditions



#### Lesson Options...

Weekly lessons can be 20 minutes or 30 minutes long. Group and individual lessons are both offered, group lessons consist of 2 or more students per class (providing other pupils have enrolled for group lessons). Groups may change over time to accommodate pupils' individual needs and in these cases, we will offer the most appropriate group or individual lesson to you.

Please enrol via [WWW.ROCKADEMY.CO.UK](http://WWW.ROCKADEMY.CO.UK) and click on the page 'how to enrol'.

Prices (10 lesson course)

As of September 2017

Individual 20 min **£130**

Individual 30 min **£179**

Group 20 min **£106 per student**

Group 30 min **£150 per student**

*Payment is for a course of 10 lessons which is non-refundable. You will not be charged for any half terms, notified school trips, school closures or notified absences (see below). For these incidences, payment will carry over to the next scheduled lesson.*

Ensemble & Band Workshops 30 min **£6.50\***

*\*priced weekly per pupil, subject to course availability, minimum enrolment 4 per group. Invoice will be calculated & charged per 10 lesson course at £65.*

#### How To Pay...

An invoice will be issued in advance of the course of lessons begins. In order to operate as efficiently as possible, we use an automatic re-booking system. This means that, unless you inform us that you wish to cancel lessons, we will automatically book you onto the next course. If you do not wish to be automatically re-booked it is vital that you inform us by the stated deadline (see below).

**CHEQUE:** Please make all cheques payable to **ROCKADEMY** and forward the cheque by post.

**BANK TRANSFER:** To transfer the payment electronically please use the following bank details that appear on the invoice. Please make sure that in the reference field you state the **full name of the student** followed by the **school name**.

**We require payments to be made within the first 2 weeks of the invoice date.** If this is not possible or you would like to make alternative arrangements please contact [rockademy@outlook.com](mailto:rockademy@outlook.com). If no payment has been received after 2 weeks of the invoice date invoice reminders will be sent via email.

#### Automatic Renewal...

In order to operate as efficiently as possible, we automatically renew all pupils onto a 10 lesson course on the date their 10<sup>th</sup> lesson is completed. This means that, unless you inform us that you wish to cancel, we will automatically book you onto the next course. If you do not wish to continue with musical instrument lessons, it is vital that you inform us by the stated deadline (see below).

#### Absent Lessons...

A minimum **24 hours notice** is required if your child is going to be absent. You may alert us either by phone 07793226795 or email [rockademy@outlook.com](mailto:rockademy@outlook.com). Failure to do so will result in the normal lesson fee being charged. You will not be charged if any scheduled lessons fall upon half terms, bank holidays, notified school trips, notified school closures or other notified absences. In these incidences, any pre-paid lessons will carry over to the next scheduled lesson.

### Cancellations...

If you wish to cancel your musical instrument lessons with Rockademy a written request must be submitted before the pupils 10<sup>th</sup> lesson. Every 10 lessons, unless otherwise informed, you will be automatically rebooked onto a course of lessons. Rockademy does not offer any refunds, even if you wish to cancel mid way through the course.

### Absent Teachers/Supply...

Rockademy will do everything to ensure no lessons are cancelled during the term by way of making all our lessons as productive as possible. Should any of our teachers become absent, your child's lesson could be covered by one of our other specialist teachers. Don't panic! All our teachers have an up to date DBS certificate and are known to the school staff. Any changes to the lessons will be notified at our earliest convenience.

### Group Lessons...

Group lessons are offered providing other enrolments have been received for group lessons of the same duration. If no other pupils have opted for group lessons, you will be offered a one to one lesson until further group enrolments are received.

### Instruments & Equipment...

It would be an advantage to bring your own instrument along to the guitar lessons. Most beginners learn on nylon string guitars as they are softer on the finger tips but any guitar will be fine. Also, you are welcome to bring along any accessories such as a foot stool, plectrum, capo, tuner, amp etc. For all drum lessons and keyboard lessons, instruments will be provided by the school or by a member of the Rockademy team and it is recommended you can bring along your own drum sticks.

### Guitar Hire Available...

Should you need to hire a guitar before committing to purchasing your own, we do offer a hire service (subject to availability). This is charged at **£2.50 per week**. There is a £50 *breakage charge* should something happen to the guitar while it is in your care which you will be required to pay.

### Drum Hire...

We can provide a range of different drum kits for your home use with prices starting from **£20 per month** (subject to regional availability).

### Contact info...

By phone: 0800 058 2485

email: [rockademy@outlook.com](mailto:rockademy@outlook.com)

website: [www.rockademy.co.uk](http://www.rockademy.co.uk)

QUESTIONS CAN BE ANSWERED HERE: <https://www.rockademy.co.uk/rockademy-faq-s>

### Agreement declaration:

By enrolling onto lessons you hereby accept the terms stated and agree to all the above information.